

Item 411 Updates for October, 2010

Data Improvements:

1. We have quadrupled the number of Staples .COM matches. We started with about 6,000 in April and now we're over 26,000
2. We've improved the quality and quantity of the Staples Commercial matches. We now have over 51,000 Staples Commercial matches
3. We've tripled the number of Office Max .COM matches since August
4. We've substantially improved the checking and data verification making our database the most accurate and complete chain data ever

New Non-Stocked Source:

Non-stocked source refers to those items the chains carry, but are not carried by a wholesaler. Currently this is limited to Staples, but we are adding Office Depot. Next will be Max, Quill, etc. This means that we now have ALL the items on the Staples .COM site. Before you can use the non-stocked source in Item411, you need to add it to your display sequence.

Adding the non-Stocked source to your Item411 displays:

1. Login to Item411
2. Click the Options Button on the main top menu strip
3. Click the + next to IT – Item 411
4. Click the DS – Display Sequence link
5. Set the sources, including Non-Stocked, in the order you want them to appear in Item411 searches
6. Click the Save Options Button
7. Email or call if you need help

Your account is pre-authorized for the Non-Stocked source, but all the sources shown in the option display may not be available for your account. If you need access to an additional source, please call or email us. There is no additional charge for these wholesaler sources.

Ink & Toner:

We've added a new ink & toner locator function to Item411. Click the Ink & Toner Button on the main top menu strip to access this function.

Stock Check:

We've added stock check to Item411. Before you can use stock check, you will need account credentials from your wholesaler.

If you want to use stock check in Item411:

1. Contact your wholesaler to obtain your account credentials
2. Decide which facilities you want to show (you can change this anytime and on-the-fly)
3. Decide if you want to show your cost
4. Decide if you want to always show the stock check or click a button to check stock
5. Email this information to support@opsoftware.com and we will set you up
6. Stock check is still in Beta

There is no additional charge to use stock check!

Mobile Users:

Don't forget that Item411 works on your Smart Phones. Now with stock check, Item411 MOBI is a powerful tool that sets you apart from your competition. Show your customer how connected to the market you are, real-time pricing and stock check from your mobile device.

There is no additional charge to use the Item411 MOBI site.